



# No Heat?

**Try These Tips Before You Call!**

## Check Your Thermostat

- Make sure the set temperature is ABOVE the room temperature.
- Try changing the batteries. Even if you still see a display sometimes the batteries may be too low to signal your unit to kick on.

## Reset Your Unit

- Locate the emergency switch for your unit. It may be on the unit itself or at the top of the basement stairs.
- Turn the switch to the OFF position. Wait about 5-10 minutes then turn the switch into the ON position.
- Be patient while waiting for it to kick on, about another 5-10 minutes.

## Steam Boiler?

- If you have a steam boiler, make sure the water is at the appropriate level.
- The water level for a steam boiler should be between 2/3-3/4 in the glass tube.
- **BE AWARE!** Too much or too little water could severely damage your unit!