

GAYSON PLUMBING & HEATING CO., INC.
131 Roosevelt Ave., Mineola, NY 11501
(516) 248-4105
www.gaysonplumbing.com

CUSTOMER SATISFACTION SURVEY

NAME: _____

ADDRESS: _____

TOWN: _____ ZIP: _____

TEL #: _____

DATE OF JOB: _____

EQUIPMENT INSTALLED: _____

PLEASE CHECK THE FOLLOWING :

	EXCELLENT	GOOD	FAIR	POOR
How was the initial visit to your home handled?	_____	_____	_____	_____
Did you fully understand the scope of the job before it was started?	_____	_____	_____	_____
Were the Service Men: Neat?	_____	_____	_____	_____
Polite?	_____	_____	_____	_____
Knowledgeable?	_____	_____	_____	_____
Was the job completed in a timely fashion?	_____	_____	_____	_____
Please rate our service from start to finish.	_____	_____	_____	_____

ADDITIONAL COMMENTS:

- May we use your name as a reference to potential customers? YES ___ NO ___
- May we add your comments for public viewing on our website? YES ___ NO ___
 If yes, would you like your comment to be shared: (circle one)
 With your first name and last initial **OR** Anonymously

HOMEOWNER SIGNATURE: _____