

# JACK GAYSON

## Plumbing & Heating Co., Inc.

131 Roosevelt Ave.  
Mineola, NY 11501  
(516) 248-4105

*Keep who you love safe and warm  
with a protection plan you can trust.*

**Gayson Plumbing is proud to be a family owned and operated company who is here when you need it the most.**



### Platinum Residential Protection Gas Heating Plan for High Efficiency Condensing, Combi, and Tankless Units ONE YEAR PLAN

This plan provides coverage for parts and labor for one **condensing, combi or tankless** gas fired heating and/or domestic hot water unit and one standard domestic hot water heater unit as described below.

#### **COVERAGE:**

The plan is available for one or two family homes only. The plan covers parts as described below.

The plan covers labor for unlimited service calls for covered parts as listed below.

The plan begins upon acceptance by Gayson Plumbing, approx. 14 days after payment and signed contract is received in our office. The plan does not cover pre-existing conditions and Gayson Plumbing has the right to inspect all equipment before accepting the equipment for service under the plans coverage.

Emergency service is available **24 hours a day 7 days a week**. Gayson Plumbing will make every effort to respond to each call promptly.

All parts supplied by Gayson Plumbing will be warranted for one year from installation date. If part proves to be defective, Gayson plumbing shall either repair, replace, or issue a credit for the defective part.

Gayson Plumbing will not be held responsible for any delays in failing to obtain necessary parts which is beyond our reasonable control.

Gayson plumbing will not be liable for loss of use of equipment or the cost of replacement of the actual heating equipment or water heater.

Condensing/combi units qualify at a minimum of 95% efficiency and non-condensing tankless waters heater qualify at a minimum of 80% efficiency. Only one high efficiency unit is accepted per plan. Standard hot water heaters are defined as stand alone gas fired units under 80% efficiency or indirect water heaters.

#### **TUNE UP:**

Our plan includes one maintenance and safety visit annually. ***This service is available between March 15<sup>th</sup> and September 15<sup>th</sup>.***

This schedule will allow us to optimize your emergency response needs during the heating season. Scheduling this visit is the customer's responsibility and is only valid while plan is in effect.

#### **PARTS COVERED:**

-Interchangeable parts will be used when exact replacement part is not available. Guaranteed rebuilt/remanufactured parts may be used at Gayson Plumbing's discretion.

- Air Pressure Switches
- Air Eliminator Vent
- Aquastats and Wells
- Blower Motor
- Burner Motor (induced draft)
- Capacitors
- Circulator Motors
- Circulator Pumps
- Condensate Trap
- Dirt Pockets
- Drain-off Valves
- Electronic Control Boards and Modules
- Expansion Tanks
- Fan and Limit Controls
- Fill Valve
- Flame Rollout Switches

- Flame Sensors
- Flame Sense High Temp. Cable
- Flame Spreader
- Gas controls
- Gas valves
- Harnesses
- High and Low Limit Controls
- Hot Surface Igniters and Components
- Ionization Electrode
- Limit Controls
- Low Water Cut-off
- Mounting Brackets & Shields
- Pilot Burner Assemblies
- Pilot Line Nuts
- Pilot Orifice
- Pilot Tubing

- Pressure Differential Switch
- Pressure Gauge
- Pressure Relief Valves
- Pressure Reducing Valves
- Pressure Sensor
- Regulators
- Relays
- Service Switches
- Spark Electrodes
- Spark Rods
- Spark Ignition Wires
- T&P Relief Valves
- Thermocouples
- Transformers
- Temperature Sensors
- Zone Valve Motors
- Zone Valve Heads only (no water work involved)

**EXCLUSIONS:**

If thermostat is found to be set below house temperature, this will result in a charge to you.  
Electrical power failure (including blown fuses/circuit breakers, or emergency shut-off switch is in "off" position) is not covered.  
Work performed by any other person other than Gayson Plumbing is not covered. Gayson Plumbing holds the right to void any or whole part of this contract if work is performed on the heating system by any other than Gayson Plumbing.  
If a problem is found to not be covered under plan, part cost and labor rate will be billed at rates current at the time of service call.  
The plan does not include routine bleeding of system.  
Expansion tanks on domestic water lines to water heaters are NOT included. These devices are installed due to domestic backflow and/or check valve installations and are considered plumbing system components.  
The plan does not include thermostat, thermostat wire, or labor for installation of.  
The plan excludes the replacement of boiler tankless coil, and/or hot water heater. The plan does not cover any sheet metal work (with the exception of single walled galvanized flue pipe).  
The plan does not cover any materials, parts, or labor required as a result of unusual circumstances, such as floods, water damage, fires, freezing, equipment abuse, or any other circumstance beyond our control. Customers are responsible for the ordinary maintenance of equipment such as replacing filters, batteries, and oiling of motors.

**PLATINUM PROTECTION PLAN FOR CONDENSING, COMBI & TANKLESS UNITS ONLY:**

**New contract applicants**                      \*\*\* **CALL FOR PRICING** \*\*\*  
*or*  
**Contract renewal**                              \*\*\* **CALL FOR PRICING** \*\*\*  
**receive \$20 off**

(We must have a current unexpired plan on file for the covered address, for renewals)



- ✓ LICENSED, BONDED AND INSURED WITH YOUR TOWN OR VILLAGE
- ✓ LICENSED WITH NASSAU COUNTY DEPT. OF CONSUMER AFFAIRS

- VALUE PLUS INSTALLER
- TRAINED TECHNICIANS



Fill out the following and return to Gayson Plumbing. Please enclose full payment.

I have read the above and understand and agree to all:

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print  
NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

VILLAGE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

TELE NO: \_\_\_\_\_

For Office Use Only: Accepted Jack Gayson Plumbing & Heating Co., Inc.	
By: _____	Accepted Date: _____
EXPIRATION DATE: _____	